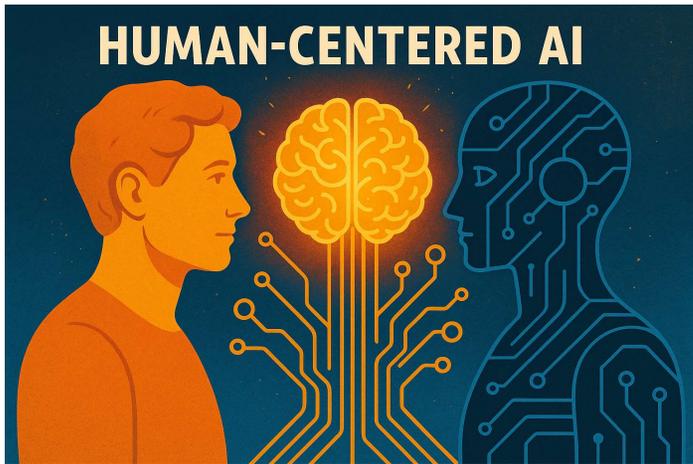




Augmented Intelligence, Resilience, and the Future of Work



Responsible AI Use for Everyone



The graphic features a dark blue background with a futuristic, digital aesthetic. At the top, there are icons of a padlock and a shield. The title 'Chatbot Privacy Checklist' is prominently displayed in white, with the subtitle 'Use Before Any AI or Chatbot Interaction' below it. A list of five items, each preceded by a green checkmark icon, is contained within a light blue rounded rectangle. To the right of the list is a white robot character holding a shield with a green checkmark. At the bottom, there is an illustration of a laptop displaying a chat interface and another shield icon.

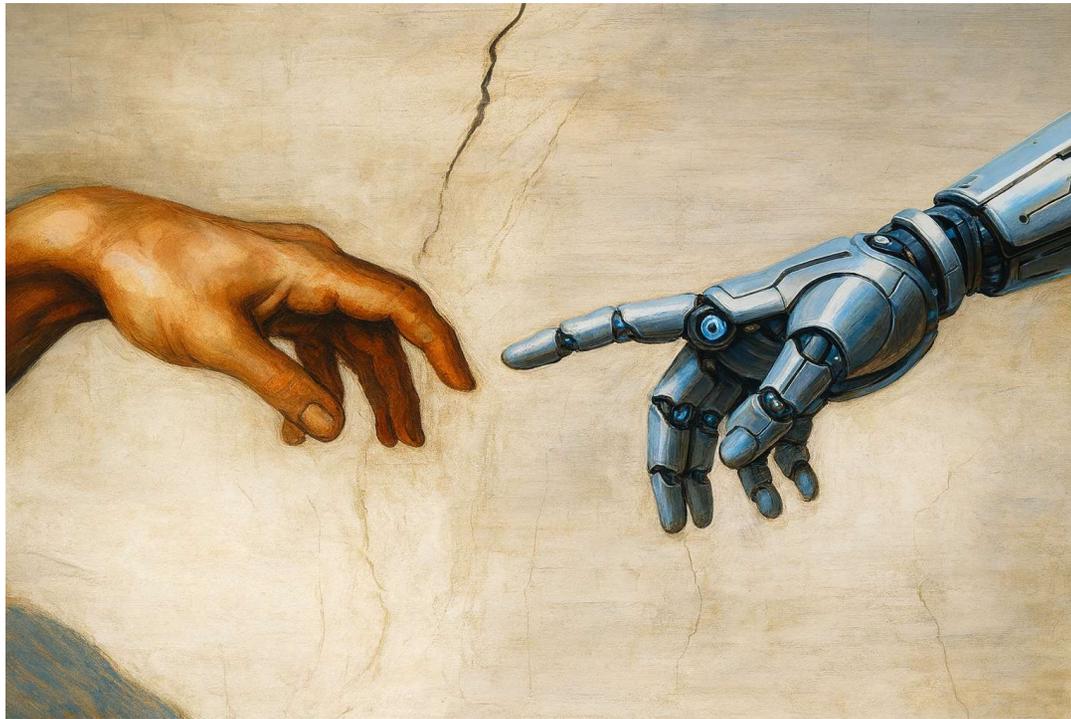
Chatbot Privacy Checklist

Use Before Any AI or Chatbot Interaction

- ✓ I am not entering PII.
- ✓ Examples are fictional or anonymized
- ✓ No case notes, eligibility data, or benefit details are included
- ✓ Chat tasks are for learning, drafting, or analysis only
- ✓ Required Staff Affirmation:
"I confirm that this request contains no PII and complies with WIOA, SCSEP, and TANF privacy requirements."



Transparency & Positionality



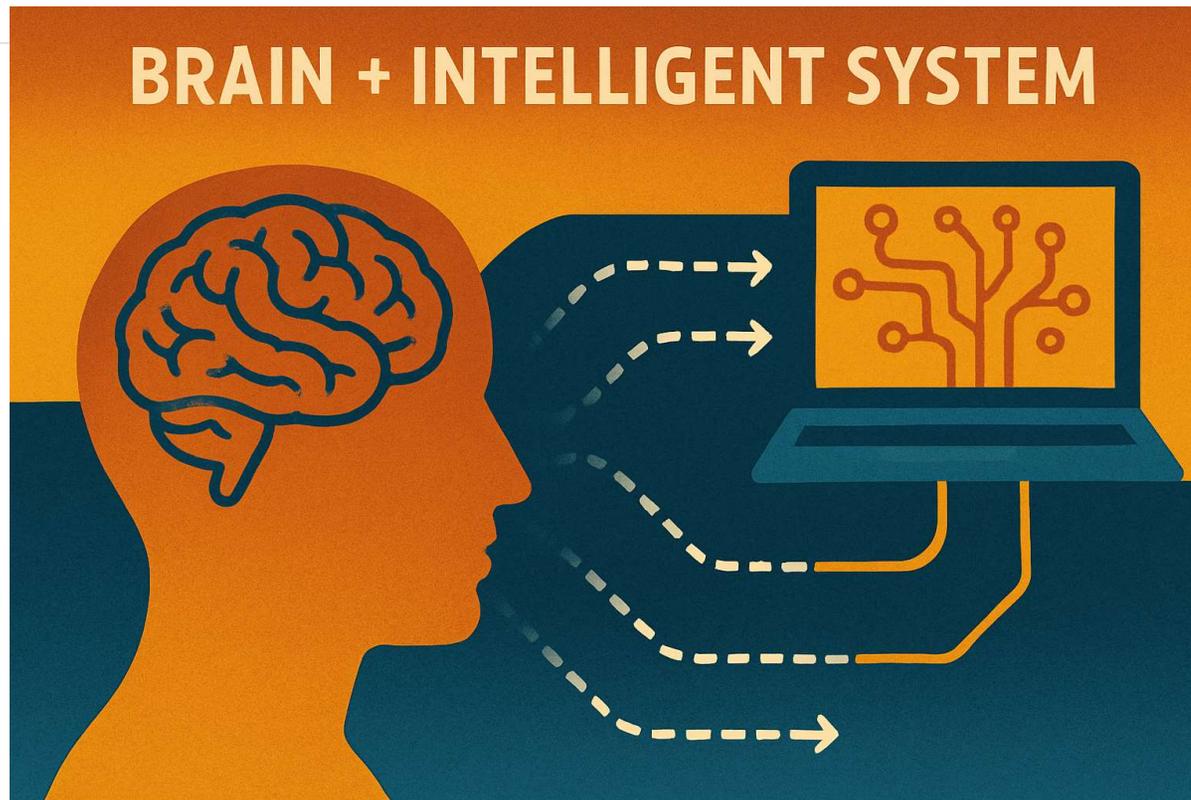
Supporting Intentional Pathways



The Shift to Modernized PDs



Collaborating with AI: The New Readiness



Where Job Seekers Get Stuck



ATS Translation



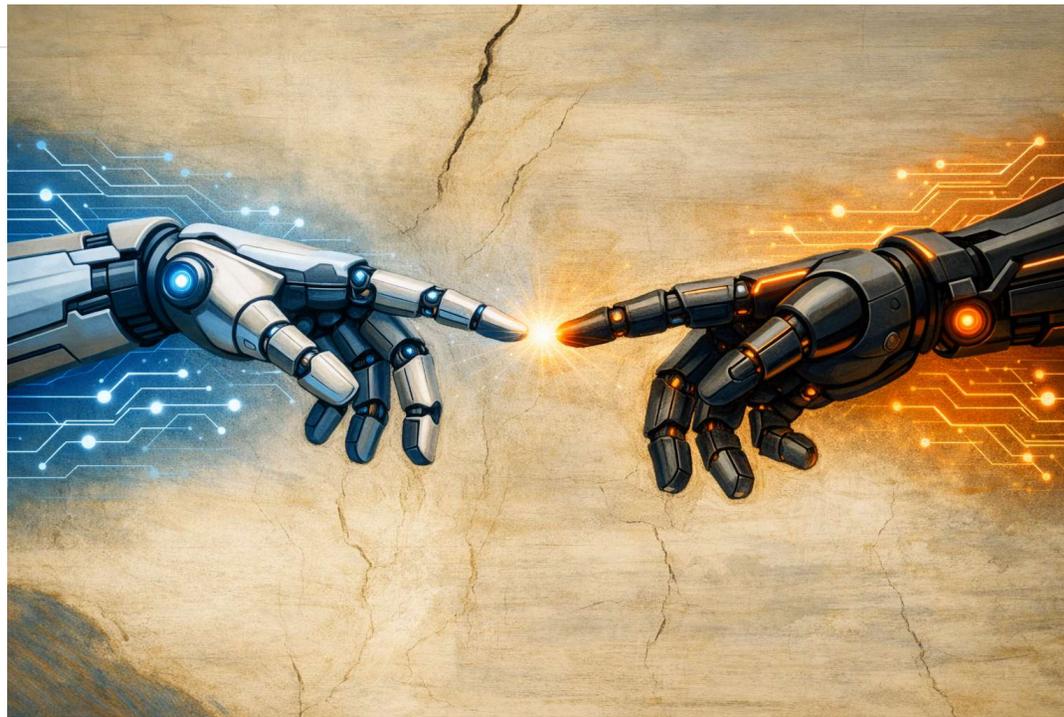
Résumé



Applicant
Tracking System



Résumé As A Translation Tool



ATS-to-Resume Alignment

– Prompt Engineering Process –



Insights: The Bridge, Not the Machine



Job Seeker Background

Receptionist
Mail Carrier
Business Admin Coursework
Digital Literacy Program Graduate
Intro to AI Certificate
Windows 11
Google Docs
Google Mail

Microsoft Word
Microsoft Excel
Microsoft PowerPoint
Intro to AI Critical
Thinking
Attention-to-Detail
Active Listening
Problem Solving
Customer Service



Developing a Resume & Cover Letter

Entry-Level AI Data Annotation Specialist, you will help train and improve artificial intelligence systems by reviewing, labeling, and categorizing data (such as text, images, or audio) according to specific project guidelines. Your work will directly impact how machine learning models learn and perform.



Role Alignment

POSITION DESCRIPTION CATEGORIES

- Key responsibilities
- Required skills and qualifications
- Preferred but not required abilities

TRANSFERABLE SKILL MATCHES

- Data Review & Accuracy
- Technology & Digital Platform Readiness
- AI Literacy & Human Oversight
- Process Adherence & Consistency
- Communication & Judgment



Chat GPT Demonstration

Professional Summary:

Dedicated entry-level AI Operations Support Specialist with a background in customer service and data handling, skilled at quickly mastering new technologies. Experienced in supporting teams, streamlining workflows, and ensuring AI systems run ethically and accurately. I am committed to learning continuously and contributing to responsible AI operations.





ChatGPT Voice

Connecting to voice

+ Type 





Augmented Intelligence, Resilience & the Future of Work



Thank You!

Deborah Hawkins Wright
CWI Works Digital Navigator



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